Consumer Facts Label

Mobile Telecommunications Service

Provider	**e&**
Plan	**BUSINESS FIRST PLUS STANDARD 110**

Charges

One-off Charges(s)	**-**
Returnable Deposit	**-**
Monthly Recurring Charge (MRC)	**AED 110**
Discounted Price	**AED 88**
Discounted Period	**First 5 Months**
VAT	**5%**

Contract

Penalty Free Cancellation Period	**5 days**
Contract Minimum Term	**First 5 months: No contract. After that, contract period is 12 months.**
Early Exit Charge	**1 month current rental charges (Post first 5 Months promotion Period)**
Additional Exit Charge	**-**
Link(s) to general/special terms	**Terms and Conditions**

Allowances (included at no extra cost)

Premium Number	**-**
Standard Monthly Allowances (including at no extra cost)	
National Minutes	**500**
International Minutes	**300**
Flexi-minutes	**-**
Flexi SMS	**110**
Roaming Incoming Minutes	**-**
Roaming Outgoing Minutes	**-**
Roaming Flexi Minutes	**-**
National Data	**7.5 GB + 5GB Promotion for 5 Months**

Roaming Data	-
UAE Wi-Fi hours	-
Carryover Allowances	**Local Minute & Local Data for 3 months**
Other(s)	**1) Free Productivity Data - 250 MB** **2) Free eStore Subscription**

Temporary Allowance (included with special conditions)

Phone	-
Internet	-
TV	-
Other(s)	**12 Months Free Careem Plus Subscription***

Additional Information

Equipment supplied by [e&]	-
Conditions and Charges for equipment	-
Link(s) to Details of out of bundle charges	**Out-of-Plan Charges – e& UAE**
Conditions/Charges for temp allowance	
Link to Fair Usage Policy (FUP)	

Customer Support

Phone		**Enterprise:+971800911** **SMB:+9718005800**
WhatsApp		**Enterprise:+971800911** **SMB:+9718005800**
Website		**Click Here**
Complaints	Phone	**8009111 (Enterprise) or 8005800 (5MB)**
	WhatsApp	**Enterprise: +971800911** **SMB: +9718005800**
	Website	**e& Business Website Link**