Consumer Facts Label

Mobile Telecommunications Service

Provider	**e&**
Plan	**BUSINESS XTREME 1000**

Charges

One-off Charges(s)	**-**
Returnable Deposit	**-**
Monthly Recurring Charge (MRC)	**AED 1000**
Discounted Price	**AED 800**
Discounted Period	**First 5 Months**
VAT	**5%**

Contract

Penalty Free Cancellation Period	**5 days**
Contract Minimum Term	**12 Months**
Early Exit Charge	**1 month current rental charges**
Additional Exit Charge	**-**
Link(s) to general/special terms	**Terms and Conditions**

Allowances (included at no extra cost)

Premium Number	**Gold**
Standard Monthly Allowances (including at no extra cost)	
National Minutes	**Unlimited**
International Minutes	**Unlimited**
Flexi-minutes	**-**
Flexi SMS	**1500**
Roaming Incoming Minutes	**1,000 Minutes**
Roaming Outgoing Minutes	**1,000 Minutes**
Roaming Flexi Minutes	**-**
National Data	**Unlimited**
Roaming Data	**40GB**

UAE Wi-Fi hours	-
Carryover Allowances	**Roaming Data for 1 month**
Other(s)	**1) Free Productivity Data - 1 GB** **2) Free eStore Subscription**

Temporary Allowance (included with special conditions)

Phone	-
Internet	-
TV	-
Other(s)	**12 Months Free Careem Plus Subscription***

Additional Information

Equipment supplied by [e&]	-
Conditions and Charges for equipment	-
Link(s) to Details of out of bundle charges	**e& Out-of-Plan Charges**
Conditions/Charges for temp allowance	
Link to Fair Usage Policy (FUP)	

Customer Support

Phone		**Enterprise:+971800911** **SMB:+9718005800**
WhatsApp		**Enterprise:+971800911** **SMB:+9718005800**
Website		**Click Here**
Complaints	Phone	**8009111 (Enterprise) or 8005800 (5MB)**
	WhatsApp	**Enterprise: +971800911** **SMB: +9718005800**
	Website	**e& Business Website Link**