

Customer Entitlement

Upon subscribing to any eligible roaming add-on within the duration of the promotion period, customers will receive **vouchers** that will allow discount on hotels from our travel partner:

- Unravel Voucher (hotel)

Please refer to specific T&Cs below for travel partner and provided discounts.

Unravel Hotel Discount

- Flat **AED 200 discount** on hotel bookings above **AED 1000**.
- Discount applied instantly.
- Can be combined with other Smiles benefits.

Key Conditions (All Partners)

- Vouchers generated in Smiles App.
- Applicable for add-on purchases, not renewals
- All queries regarding hotel bookings and cancellations must be handled directly with Unravel through their official support channels.
- Voucher is valid for **6 months**.