



OneWork

A cloud-based unified communication
and collaboration platform

What is OneWork?

OneWork is a cloud-based platform that delivers various communication services, such as voice, video conferencing, messaging, file sharing and collaboration tools, all unified into a single solution. PSTN calls from a cloud-based telephony platform provides an enterprise-grade voice communication capabilities.

OneWork offers customers with:



Carrier-grade Unified Communications as a Service (UCaaS)



State-of-the-art features and an omni experience across devices



99.999% availability and redundancy



Regulatory compliant and e& secured service features of IP



PABX and much more



Supports cloud contact centre and is future-ready



With OneWork package, you get

**Advanced
PBX features**

**Messaging
and presence**

Video calling

**Queue and call
management**

**Mobility
(mobile app)**

**Advanced
features and CC**

**Interactive Voice
Response (IVR)**

Call recording

Calling plans

DID numbers

**UAE Law compliant with
24/7 monitoring and management**

**Comprehensive
security**

**Scale as
you grow**

**Reduced
operation time**

Benefits of OneWork from e&

Fully managed service

Turnkey solution

**Migrate existing national
PSTN numbers to cloud**

More productive workers

Dedicated link per site

Future proof

Agility and scalability

Less HW footprint

No upfront investments

What does a Unified Communications as a Service tool bring to your business?

It enables customers in:



Live collaboration anytime, anywhere



Protecting critical data



Secure sharing and collaboration



Staying connected across all devices

e& provides a seamless transformation from on-premise solution to cloud-based telephony with fully managed services. Customers can migrate their existing business telephone numbers (DID ranges) from PRI and SIP Trunk to advanced cloud-based telephony solutions. Additionally, they can choose from flexible calling plans and integrate add-on devices such as phones and conference room systems into the solution for a unified and enhanced communication experience.



Keep teams focused, engaged and productive with OneWork mobile app



Multi-party voice and video



Multi-party PSTN voice with access via 800-COLLAB number



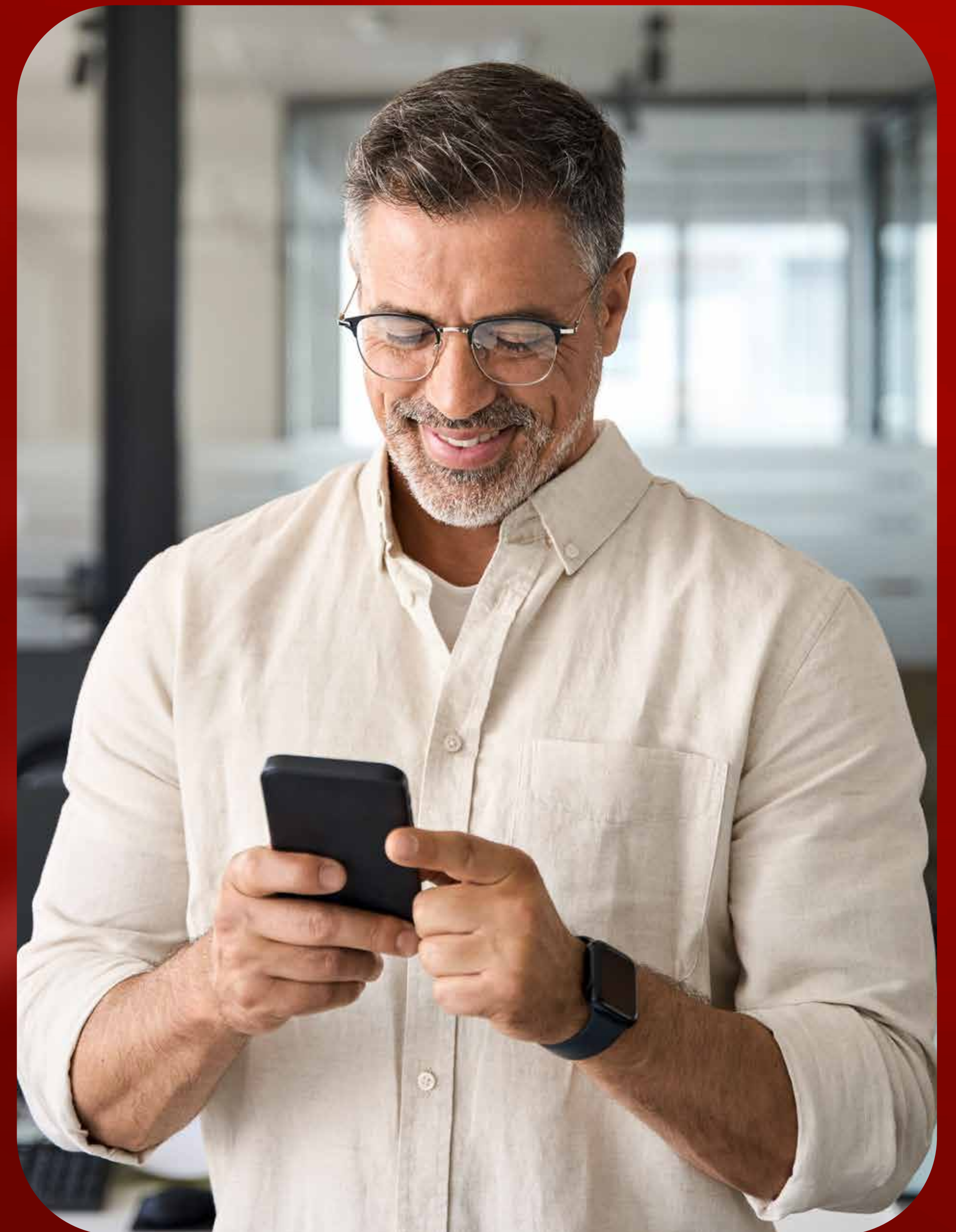
Download the desktop and mobile apps from iOS App Store
and Android Play Store



Screen share (share/discuss presentations, work together on files)



Live chat with active users



Why partner with e&?



Industry-leading expertise



Customised solution offering



Seamless integration capabilities



Continuous innovation and upgrades



Single managed service provider



Round-the-clock support services



Contact us

Together, let's design a business model that focuses on elevating your customer experience, optimising resources and fostering a sustainable future.

For more information, contact your Account Manager or visit

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